

Note: This is for MAC and Direct customers

Hot topics

Annual HCPCS Code Update – Integrated the Annual HCPCS codes update from CMS. Refer to the accompanying report for a complete listing of the new and modified codes.

Core 360 Code Set Update - Implemented the CORE 360 Claim Adjustment/Denial Business scenario code combinations together with CARC, RARC code set updates.

COVID-19 Updates – Added HCPCS/CPT codes related to COVID-19



Enclosed materials

- Pre-built PC-ACE 4.9 upgrade file named PCACEUP.EXE and replacement SETUP.EXE file for any new providers
- This newsletter

CMS mandated changes

11939 - Quarterly Update to the Medicare Physician Fee Schedule Database (MPFSDB) - October 2020 Update

- Added the following CPT codes (effective from 09/08/2020):
86413 – SARS-COV-2 ANTB QUANTITATIVE
99072 – ADDL SUPL MATRL&STAF TM PHE

11988 - Implement Operating Rules - Phase III Electronic Remittance Advice (ERA) Electronic Funds Transfer (EFT): Committee on Operating Rules for Information Exchange (CORE) 360 Uniform Use of Claim Adjustment Reason Codes (CARC), Remittance Advice Remark Codes (RARC) and Claim Adjustment Group Code (CAGC) Rule - Update from Council for Affordable Quality Healthcare

(CAQH) CORE

- Added the following Remittance Advice Remark Codes (effective from 11/01/2020):
N834 - Jurisdiction exempt from sales and health tax charges.
N835 - Unrelated Service/procedure/treatment is reduced. The balance of this charge is the patient's responsibility.
N836 - Provider W9 or Payee Registration not on file.
N837 - Alert: Missing modifier was added.
N838 - Alert: Service/procedure postponed due to a federal, state, or local mandate/disaster declaration. Any amounts applied to deductible or member liability will be applied to the prior plan year from which the procedure was cancelled.
- Added the Following Claim Status Codes (effective from 11/01/2020):
794 - Claim could not complete adjudication in real time. Resubmit as a batch request.
795 - Claim submitted prematurely. Please provide the prior payer's final adjudication.
- Added the following Claim Adjustment Reason Codes (effective from 11/01/2020):

302 - Precertification/notification/authorization/pre-treatment time limit has expired.

P30 - Payment denied for exacerbation when supporting documentation was not complete. To be used for Property and Casualty only.

P31 - Payment denied for exacerbation when treatment exceeds time allowed. To be used for Property and Casualty only.

10432 - International Classification of Diseases, 10th Revision (ICD-10) and Other Coding Revisions to National Coverage Determination (NCDs)--April 2021

- Various ICD-10 codes added/updated. Please refer CMS CR 10432 for further details.

12049 - Implementation of Two (2) New NUBC Condition Codes. Condition Code "90", "Service provided as Part of an Expanded Access Approval (EA)" and Condition Code "91", "Service Provided as Part of an Emergency Use Authorization (EUA)"

- Added the following condition codes (effective from 02/01/2021):
90 - SERVICE PROVIDED AS PART OF AN EXPANDED ACCESS APPROVAL (EA)
91 - SERVICE PROVIDED AS PART OF AN EMERGENCY USE AUTHORIZATION (EUA)
- ## **12071 - Summary of Policies in the Calendar Year (CY) 2021 Medicare Physician Fee Schedule (MPFS) Final Rule, Telehealth Originating Site Facility Fee Payment Amount and Telehealth Services List, CT Modifier Reduction List, and Preventive Services List**
- Added the following HCPCS codes (effective from 01/01/2021):
G2211 - COMPLEX E/M VISIT ADD ON
G2212 - PROLONG OUTPT/OFFICE VIS

Installing the upgrade

Perform a full PC-ACE database backup before installing the upgrade. To install the upgrade, run the attached PCACEUP.EXE file using Windows Explorer or equivalent and follow the simple upgrade wizard steps. When prompted, enter the upgrade password provided by your software supplier. For networked instructions, it is recommended (but not required) that the update be run from the server's console.

IMPORTANT: The recommended database backup is for safety purposes only and should NOT be restored after successfully installing the update. The update program preserves all existing claims and reference file settings

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