

Telehealth is most successful when approached from a comprehensive angle. If patient/provider visits are online, bringing pre- and post-appointment tasks online as well allows every step of care to be in one place.

With **ABILITY Virtual Care**, your team can perform all scheduling, appointment reminder, visit hosting and follow-up tasks easily – and enjoy a seamless connection to check eligibility, manage claims and capture payment. This creates a centralized, HIPAA-compliant online space to deliver accessible care that patients can trust in a way that is reliable and secure.

Our application was developed with simplicity and care quality in mind. The patient experience is at the heart of every function, from pre-appointment access verification to ensure each visit runs smoothly, to post-appointment billing for stress-free payment processes. Supporting clinicians with relevant, timely patient details - informed by an industry-leading data set and over 20 years of healthcare excellence - ABILITY Virtual Care is the application you can trust to best compete with other providers and satisfy your patients.



## ADVANTAGES FOR YOUR ORGANIZATION

### Preserve and create revenue

Create a new revenue stream with telehealth and support billing functions that include a comprehensive billing report to keep track of visits.

### Support your team's success

Quick implementation and role-based logins make it easy for your staff to get started and stay focused. Each person has access to what they need to succeed, without distraction of other roles' tasks

### Boost patient satisfaction

Create a stress-free experience for appointment setting and joining with a simple, easy-to-use interface.

### Eliminate workflow silos

Enjoy interoperability with ABILITY eligibility, claims management and patient pay applications, to have key interrelated care functions in one place.



## APPLICATION FEATURES

### Reliable cloud-based, high definition video

Visit with patients utilizing up to 720p HD video.

### Appointment setting

Managing schedules is quick and straightforward with a simple user experience to create and adjust appointments.

### Automated patient reminders

Automatic text and email reminders allow patients to confirm their appointment with one easy response.

### Pre-appointment access verification

Troubleshoot ahead of time. Confirm each patient is capable of entering the meeting room before their appointment – setting each visit up for success.

### HIPAA compliance

Keep patient information secure. This application is fully compliant with the Health Insurance Portability and Accountability Act (HIPAA).

### Mobile applications

Patients can access their virtual visits from any device.

### Patient profile

Understand each patient's eligibility with just a few clicks. See the status and date of their most recent eligibility check, confirm any secondary payer(s) and verify patient information.

## VIRTUAL CARE

✓ Eligibility

📄 Claims management

💰 Payment



### The myABILITY Platform

Connect to all your ABILITY services via myABILITY, a SaaS delivery platform that gives you on-demand access to everything you need. Whether you need quality analytics, eligibility and claims, revenue cycle management or workforce management services, ABILITY can help your clinical, financial, operational and administrative areas work more effectively and efficiently.