

ABILITY SECUREPAY is a comprehensive patient payment platform that enables you to receive more revenue while enhancing patient satisfaction. By accepting all forms of payment and offering updated patient statement options, you can easily help patients understand and pay what they owe in a timely manner. With payment options at the point of service, online, via automated payment plans, card-on-file, over the phone and by mail, patients have the flexibility to use their preferred payment method at any point in the revenue cycle. On the back end, business office features help you post, refund, manage and track payments, work more efficiently and automate many time-consuming tasks. See how this suite of web-based tools can help you dramatically improve your cash flow and staff efficiency, while reducing your accounts receivable.



ADVANTAGES FOR YOUR ORGANIZATION

Accept payments online 24/7 – Direct patients to an easy-to-use payment portal, branded to your organization, with no login required. Further boost patient self-service by offering online requests for payment plans and/or authorizations for card or bank accounts on file.

Process point-of-service payments – Accept credit/debit/HSA cards, checks and cash. Keep your technology up to date with features like chip, encrypted swipe and contactless card processing, check scanners and mobile processing.

Get all payment data in one place – Take advantage of standard reports or create and export unlimited custom reports. Interface with your patient accounting system to auto-post payments.

Automate scheduled and recurring payments – Quickly set up payment terms with any frequency, duration and amount. Collect from credit/debit cards or directly from a bank account and auto-generate email receipts. You can also easily edit records one at a time or in bulk to adjust payment terms.

Gain business office efficiency – Manage all transactions at your fingertips and get real-time access to data. Upload batch payments to card/bank accounts-on-file to streamline payment processing. Reduce trips to the bank with check-scanning and remote deposit.

Add a layer of security – PCI-validated P2PE encrypts cardholder data at the Point of Interaction (POI), preventing data from being present in your organization's system or network where it could be accessible in the event of a data breach.



ONLINE BILL PAY



Credit/Debit/HSA



eCheck/ACH



statement



Automated
Recurring Payments



Authorization
Account-on-File

- Accepts credit/debit cards and checks
- Mobile-friendly
- Secure and branded link from your website
- Collect patient revenue 24/7
- Request payment plan
- Online auth for bank account / card on file

PAYMENT CAPTURE



Cash



Credit/Debit/HSA



Check



eCheck/ACH



Automated
Recurring Payments



Mail and Phone



Authorization
Account-on-File



Patient
Registration Interface

- Accepts all forms of payment
- EMV chip & PIN
- PCI-validated P2PE
- Secure all-day user access
- Void same-day transactions
- Print and email custom receipts
- Set up recurring payment plans
- View and settle with daily log report
- Patient-registration interface option
- Account-on-file authorization
- Check-scanning with OCR

BUSINESS OFFICE – VIRTUAL TERMINAL



Credit/Debit/HSA



eCheck/ACH



Automated
Recurring Payments



Mail and Phone



Authorization
Account-on-file



Custom Reports



Import/Export
Auto-post



Refund Electronically

- Manage and accept all forms of payment
- Void, credit and refund electronically
- Archive transactions permanently
- Authorize and hold guarantee of payment
- Search all transaction details
- Save time with quick sale / quick credit
- Print and email receipts
- Transfer patient data for recurring payments
- Batch upload variable transactions
- Easily create unlimited custom reports
- Auto-post to patient accounting software
- Export files for simplified reconciliation
- Establish user-level permissions and access