

You don't take a one-size-fits-all approach to patient care, so why use one for patient collections? With **ABILITY COMPLETE Financial Clearance**, you can tailor the path to payment based on a patient's ability and likelihood to pay, leading to increased revenue and reduced A/R days.

**ABILITY COMPLETE Financial Clearance helps you:**

- Assess each patient's propensity to pay for medical services
- Verify each patient address and identity
- Maximize collections and reduce uncompensated care
- Improve patient satisfaction with more informed billing processes



## ADVANTAGES FOR YOUR ORGANIZATION

**Improve financial performance.**

A strategic approach starting with the first patient contact enables you to efficiently collect as much revenue as possible. Get paid faster and reduce the risk of uncompensated care.

**Better screen patients to increase collections.**

Sending an account to collections is never ideal. Improving your registration accuracy leads to better data, which helps you make the right business decisions to get paid and reduce bad debt.

**Drive continuous improvement.**

Use financial clearance insights to recommend customized payment solutions that fit the unique needs of each patient, like account on file, installment plans or payment counseling. By giving them options that fit their circumstances, you'll ease frustration and reduce complaints.

**Enhance employee satisfaction and productivity.**

Chasing payments is tedious and consumes precious labor hours. Reduce the amount of time your staff spends on collections and increase their efficiency in the process.



## APPLICATION FEATURES

**Identity and address verification** at the beginning of the patient access workflow reduces billing headaches later.

**Demographic and identity warnings help flag potential errors** that could lead to medical record issues and/or billing delays down the road.

**Straightforward propensity-to-pay scoring** empowers staff immediately to know how and when to begin collection efforts.

**Instant access to patient history saves time** by eliminating redundancy and the need to store records locally.

**Configurable messages based on score parameters** you set give staff clear and consistent instructions for next steps.

**Easy implementation and integration** with other ABILITY applications.



### The myABILITY Platform

Connect to all of your ABILITY services via myABILITY, a SaaS delivery platform that gives you on-demand access to everything you need. Whether you need quality analytics, eligibility and claims, revenue cycle management or workforce management services, ABILITY can help your clinical, financial, operational and administrative areas work more effectively and efficiently.