ABILITY SMARTFORCE™ Credentialer

TRACKING CREDENTIALS JUST GOT EASIER

ABILITY SMARTFORCE Credentialer

helps you track non-physician staff credentials online to improve visibility, eliminate compliance penalties and save time. With the capability to define and track credentials, licenses, required training, certifications and expiration dates all in one place, you and your team can improve communication, organization and workflow around this vital data.

ADVANTAGES FOR YOUR ORGANIZATION

Optimized communications with real-time updates – Automatic notifications are sent when credentials expire, are about to expire or are missing. Keep staff members, managers, and/or administrators informed via announcements, email and text messages.

Eliminate compliance penalties – Tailor functionality to meet regulatory compliance standards and your specific organizational needs, including rules and configurable requirements by each department and job type.

Save time and improve workflow – Give staff members access to enter and manage their own credentialing information, as well as upload documents or missing data, which managers can review and approve.

Easier access to documentation – PDFs of documents can be attached to any credential and easily viewed by anyone granted access.

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APPLICATION FEATURES

Tracking Flexibility

- Set up as many licenses, certificates and other credentials as necessary

- Define rules that apply only to certain staff members or to all employees

- Specify what credentials are required and/or expired

- Allow staff to view their credentials to determine work assignment eligibility

Visibility

- Flag out-of-compliance staff on the live schedule

- Upload and view credential documents and images online

- Access data 24/7 with capability for managers and staff to see missing, upcoming or expired credentials

Communication

- System alerts when credentials expire or are about to expire

- Push notifications via email to a defined group

- Access from any mobile device, including smart phones and tablets

Integration with ABILITY SMARTFORCE Scheduler

Alerts help staff and managers stay on top of credential expirations when requesting shifts or making staffing decisions. Staff can easily see what credentials are needed to work in a particular unit. Staff out of compliance with these rules can be restricted from requesting shifts.

The myABILITY Platform

Connect to all of your ABILITY services via myABILITY, a SaaS delivery offering within the Inovalon ONE® Platform that gives you on-demand access to everything you need. Whether you need quality analytics, eligibility and claims, revenue cycle management or workforce management services, ABILITY can help your clinical, financial, operational and administrative areas work more effectively and efficiently.