ABILITY™
An Inovalon Company

ABILITY COMPLETE®

ALL-PAYER ELIGIBILITY VERIFICATION AND CUSTOMIZABLE DASHBOARD

ABILITY COMPLETE puts you in the driver's seat with a powerful workflow dashboard. You can assign and prioritize patients, payers and tasks, plus create free-form and payer-specific notes to more effectively manage multiple tasks. You can also set up and save your own custom filters and sorting options to ensure accounts receive proper follow-up and resolution.

With **ABILITY COMPLETE**, your admissions process gets remarkably smoother. You have the capability to filter benefit eligibility information by an assigned user group or individual user, including alerts if another insurance plan is detected. Batch features allow you to enter multiple patients and check multiple payers – all in one quick step.

ADVANTAGES FOR YOUR ORGANIZATION

Attain comprehensive eligibility information.
Make eligibility requests to Medicare, Medicaid and your commercial payers.

Perform batch eligibility checks. Determine eligibility status for multiple patients at one time.

Better manage workflow with a customizable dashboard that prioritizes and assigns patients, payers and daily task lists. The application allows you to set up reminders and notes to staff at multiple locations.

Experience integration between eligibility and claims functions with ABILITY CHOICE® All-Payer Claims.

Eliminate repetitive tasks with the capability to run multiple payers and patients in one session.

Increase efficiency when checking eligibility.
Verify a patient's eligibility status with multiple payers.

Save significant time using batch imports of eligibility data files.

Enhance record-keeping with access to all eligibility transaction histories.

For more information on ABILITY COMPLETE or to join us for an online demo, contact us:
888.895.2649 | info@abilitynetwork.com

APPLICATION FEATURES

Simple user-friendly interface with a single sign-on login and credentials. Verify eligibility for hundreds of payers, with information that includes co-pays, termination dates, deductibles and coinsurance.

Consistent data displays of response results by payer class.

Quick batch entry means you can check eligibility status for multiple patients with a single payer.

Multiple insurance eligibility verification lets you check a patient's eligibility status with multiple insurance plans simultaneously.

Alerts to indicate other coverage for Medicare patients, instances of HMO enrollment, dual eligibility, Medicare as a secondary payer, and many more admissions scenarios are brought to the attention of designated personnel.

Capability to filter Service Type Code (STC) queries and responses and save your favorites, organized by payer.

All-payer eligibility access 24/7 lets you easily verify data after hours and on weekends.

Storage of all validation transactions for historical proof of eligibility status when it is challenged retroactively.

Flexible revalidation option for either an individual patient or batch, without having to re-key demographic data.

Option to run recurring batches for your patient census to regularly monitor insurance coverage.

Easy implementation, with minimal IT involvement, using ABILITY web-based services that are compatible with current versions of industry-leading browsers.

The myABILITY Platform

Connect to all of your ABILITY services via myABILITY, a SaaS delivery offering within the Inovalon ONE® Platform that gives you on-demand access to everything you need. Whether you need quality analytics, eligibility and claims, revenue cycle management or workforce management services, ABILITY can help your clinical, financial, operational and administrative areas work more effectively and efficiently.