

# ABILITY | MEDICARE Claims<sup>™</sup> User Guide

ABILITY Network Inc

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# **ABILITY | MEDICARE Claims™ Overview**

At ABILITY<sup>®</sup>, our mission is to provide innovative products and services that reduce the administrative complexities of healthcare. We do this through the myABILITY<sup>®</sup> platform which provides you with streamlined, easy-to-use access and navigation to all your ABILITY services. As the name implies, myABILITY gives you the ability to select and configure network services specific to your business requirements.

One of these services, available through the My Workspace page in myABILITY, is the **ABILITY | MEDICARE Claims™** service. This service uses a Secure Exchange Platform to efficiently and cost-effectively transmit, track, and process your claims.



# **Navigation Bar and Folders**

The Navigation Bar and folders with tabs appear on the My Workspace page and provide you with easy access to **ABILITY | MEDICARE Claims**<sup>™</sup>. The Navigation Bar appears at the top of all **ABILITY | MEDICARE Claims** pages. The folders and tabs only appear on the My Workspace page.

The Tracking selection on the Navigation Bar (Figure 1) and the MEDICARE Claims tab on the Tracking folder (Figure 2) both provide you with the following option:

• Medicare Claims Files – opens the Claims Files (Medicare) tab

Eligibility	Billing	Quality	Transition of Care	FISS/DDE	Tracking	
My Works	pace				ABILITY	MEDICARE Claims Claims Files

#### Figure 1: Navigation Bar with Tracking (ABILITY | MEDICARE Claims) selected

My Workspace	
▼ TRACKING	Claims Claims
C Medicare Claims Files	

Figure 2: Tracking folder with MEDICARE Claims tab selected



# **Claims Files (Medicare) Tab**

This section describes the Claims Files (Medicare) tab.

#### Search

All columns, except for the Date column, are searchable through the Search box at the top of the page. The Search begins as soon as you start typing. Use the Search box in conjunction with the Days dropdown box to determine the information that appears. Your selections in the Days dropdown box are fifteen, thirty, and sixty days.

Figure 3 shows pending status files for the previous sixty days as indicated by the user's search entry and selection.

Claims File (Medicare)						
Your Files		Search: pe		Sixty Days		\$
All Files Pending	Name	\$	Туре 🔶	Status 🔶	Date	•
Attempted	837_18.txt		Unknown	(j) Pending	09/21/2015	
Successful	837_14.txt		Unknown	Pending	09/21/2015	
Test	837_11.txt		Unknown	Pending	09/21/2015	
	837_19.txt		Unknown	() Pending	09/21/2015	
File Types	837_20.txt		Unknown	() Pending	09/21/2015	
All File Types	837_12.txt		Unknown	() Pending	09/21/2015	
Unknown - Unknown file type	837_16.txt		Unknown	(j) Pending	09/21/2015	
837 - Claim	837_17.txt		Unknown	(j) Pending	09/21/2015	
TA1 - Interchange Acknowledgement	837_10.txt		Unknown	(j) Pending	09/21/2015	
999 - Acknowledgement	837_13.txt		Unknown	Pending	09/21/2015	
277CA - Claim Acknowledgment	837_15.txt		Unknown	Pending	09/21/2015	
View More File Types	Showing 1 to 11 of 11 entries					

Figure 3: Claims File (Medicare) tab with search selections indicated

# **Your Files**

Click the status type you want to display on this page.

Claims File (Medicar	re)					
Your Files	]	Search:		Sixty Days		¢
All Files Pending	Name	Ą	Туре	Send Status	Date	•
Successful	837_32.txt		Unknown	Successful	09/22/2015	
Failed	837_30.txt		Unknown	Successful	09/22/2015	
Test	837_31.bt		Unknown	Successful	09/22/2015	



Table 1 contains a listing and description of the statuses that can appear.

#### Table 1: Status Descriptions table

Status	Description
Pending	Initial status after the <b>ABILITY   MEDICARE Claims</b> service has first accepted a file, but has not yet been uploaded to its destination (either Medicare or your Secure Exchange Server). Hover over the Pending ( <sup>1</sup> ) icon to view additional information.
Attempted	The <b>ABILITY   MEDICARE Claims</b> service attempted to deliver the file to its destination, but could not do it successfully. However, the <b>ABILITY   MEDICARE Claims</b> service has not given up. Attempts will continue to be made for up to 24 hours. Hover over the Attempted ( <sup>(i)</sup> ) icon to view additional information.
Successful	Claims file was successfully sent to Medicare or your Secure Exchange Server.
Failed	The <b>ABILITY   MEDICARE Claims</b> service failed to deliver the file to its destination (either Medicare or your Secure Exchange Server). All delivery attempts have been exhausted. You need to either resend the file or contact ABILITY Technical Support. Hover over the Failed (

# File Types

Claims File (Medicare)					
Your Files	Search:		Sixty Days		0
All Files Pending	Name	≑	Send Status	Date	•
Successful	837_32.txt	Unknown	Successful	09/22/2015	
Failed	837_30.txt	Unknown	Successful	09/22/2015	
Test	837_31.txt	Unknown	Successful	09/22/2015	
File Types	837_34.txt	Unknown	Successful	09/22/2015	
All File Types	837_38.txt	Unknown	Successful	09/22/2015	
Unknown - Unknown	837_35.txt	Unknown	Successful	09/22/2015	
file type 837 - Claim	837_36.txt	Unknown	Successful	09/22/2015	
TA1 - Interchange	837_33.txt	Unknown	Successful	09/22/2015	
999 -	837_37.txt	Unknown	Successful	09/22/2015	
Acknowledgement	837_39.txt	Unknown	Successful	09/22/2015	
Acknowledgment	837_4.txt	Unknown	Successful	09/21/2015	
835 - Claim Payment/Remittance	837_5.bd	Unknown	Successful	09/21/2015	
Advice Report - Report	837_7.txt	Unknown	Successful	09/21/2015	
276 - Claim Status	837_8.bd	Unknown	Successful	09/21/2015	
Request 277 - Claim Status	837_9.bd	Unknown	Successful	09/21/2015	
Response	837_6.bd	Unknown	Successful	09/21/2015	

Click the file type you want to display on this page.

Figure 5: Claims File (Medicare) tab with File Types indicated and Unknown selected

#### Table 2 provides information for the columns that appear on this page.

#### Table 2: File Types Descriptions table

File Type	Description
Unknown	File is an unknown file type.
837	The 837 format is the X. 12 EDI standard for transmitting health care claims electronically.
TA1	There appears to be a problem reading the response received from the payer. If the problem persists, contact Technical Support.
999	Acknowledgment of Receipt returned to you by Medicare from the <b>ABILITY   MEDICARE Claims</b> service. This is a .txt file.
277CA	Claim Acknowledgment files returned to you by the <b>ABILITY   MEDICARE Claims</b> service.
835	Electronic Remittance Advice (ERA) that Medicare returns to you. All ERAs are in 835 format.
Report	Any text report that is not in X. 12 EDI standard format.
276	Claim Status Request file that you send to Medicare through the <b>ABILITY   MEDICARE Claims</b> service.
277	Claim Status Response file returned to you by Medicare through the <b>ABILITY   MEDICARE Claims</b> service.



### **Table Columns**

Claims File (Medicare)						
Your Files		Search:		Sixty Days		* *
All Files Pending	Name	¢	Туре <sup>≜</sup>	Send Status <sup></sup>	Date	•
Successful	837_32.txt		Unknown	Successful	09/22/2015	
Failed	837_30.txt		Unknown	Successful	09/22/2015	
Test	837_31.txt		Unknown	Successful	09/22/2015	

The following figure (Figure 6) indicates the columns that appear on the Claims File (Medicare) tab.

#### Figure 6: Claims File (Medicare) tab with columns indicated

You can sort on column headings by clicking the up and down arrow icons () or the column name. Active assessments appear in alternating white and blue rows.

Table 3 provides information for the columns that appear on the Claims File (Medicare) tab.

#### Table 3: Table Column descriptions table

Column	Description
Name	Name of the file.
Туре	Type of file. All files will correspond to one of the types on the left side of this page.
Status	Status type. All files will correspond to one of the statuses in the All Files listing on the left side of this page.
Date	Date the file was first received by the ABILITY   MEDICARE Claims service.

Version 4.6 / Document Revision 1.0 / Published 10.15.2015